



CANCELLATION POLICY

- ❖ We truly value your business and ask that you respect the spa’s scheduling policies. Should you need to cancel or reschedule; please notify us at least 24 hours in advance. When you miss an appointment with us, we not only lose your valued business, but also the potential business of other clients who wanted to schedule an appointment.
- ❖ Credit Card on-File – We will ask all clients to add a credit card on file for our missed and cancelled appointments (without a 24-hour advanced notice). The cancellation fee will then be applied to your credit card.
- ❖ A \$100.00 fee will be applied for any appointment that is missed, cancelled or rescheduled **WITHOUT** a 24-hour advanced notice.
- ❖ Please note, missed appointments without a 24-hour advanced notice may result in a loss of future appointment privileges.

I have been informed that there will be a \$100.00 fee applied to my credit card for cancelling or missing my appointment **WITHOUT** a 24-hour notice.

Patient Signature

Date

Witness

Date

Credit Card #: _____ Expiration Date: _____ CVV code: _____